

**VOICE & BROADBAND VOICE
CLASS 4 (TRANSIT) & CLASS 5 (LOCAL EXCHANGE) BROADBAND VOICE
SWITCHLESS RESELLERS
PREPAID SERVICES
HUBBING AND SWITCH PARTITIONS
HOSTING, CO LOCATION AND TELEHOUSE FACILITIES**

TELCO SYSTEMS INTEGRATION

WIRELESS NETWORKS

CARRIER SERVICES

MANAGED SERVICES

WHOLESALE VOICE OVER BROADBAND

Managed Services

QiComm offers a suite of managed services from our state of the art Telehouse and Datacentre in Central London and Sri Lanka. Our engineers are highly trained, knowledgeable and professional.

Leasing our managed solution infrastructure is a more cost effective and immediate way of offering telecommunications solutions to your clients.



CLASS 4 & CLASS 5 VOICE BROADBAND VOICE

QiComms Voice Network, illustrated below, delivers both advanced services on Class-4 (Transit) and also Class-5 (Local Exchange) services across both legacy and / or broadband local loop and core networks.

In today's fast paced world, Next Generation Service providers need the ability to be able to develop innovative voice solutions and bring these to market quickly.

As part of the QiComm's Managed Services Portfolio, we offer the facility to lease access to our Voice Network and to our switch Infrastructure. Irrespective of whether you are operating TDM or IP environment and wherever you interconnect, QiComm can help

With more and more businesses and enterprises becoming aware of the cost benefits of Voice over Broadband, and with the call high quality across IP networks becoming as good as PSTN, demand for

Broadband Voice services are growing quickly.

QiComm has deployed the latest multi-node switches from world class vendors including Cisco, Digitalk, Veraz, Atrilium and Thomson Cirpack.

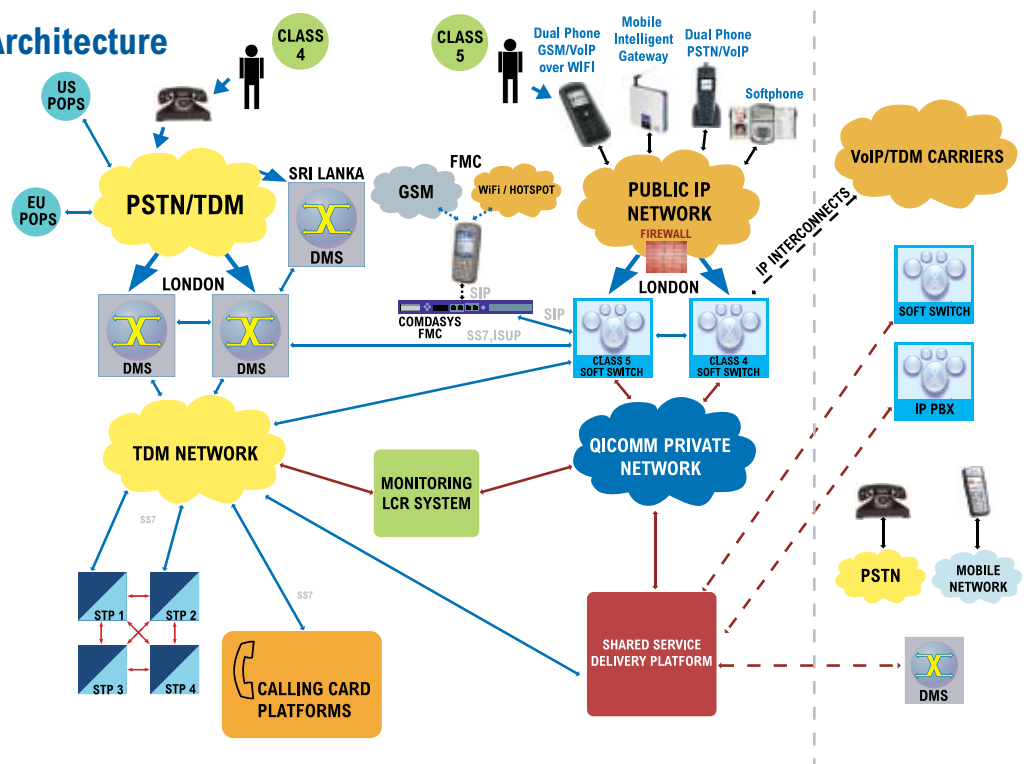
Previously the only way to access this type of hardware was to purchase it for your business, install and run it. QiComm now offers this infrastructure as a managed service, where you lease access for the duration of a contract, rather than owning your own infrastructure.

With the facilities of a leading Next Generation Network at your disposal, you can add products to your portfolio without additional investment in equipment or technical resources.

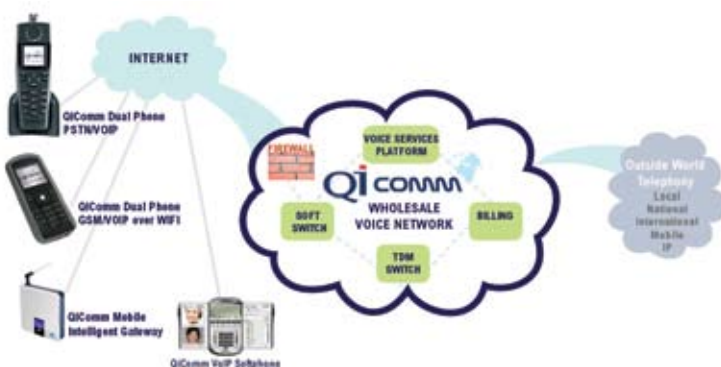
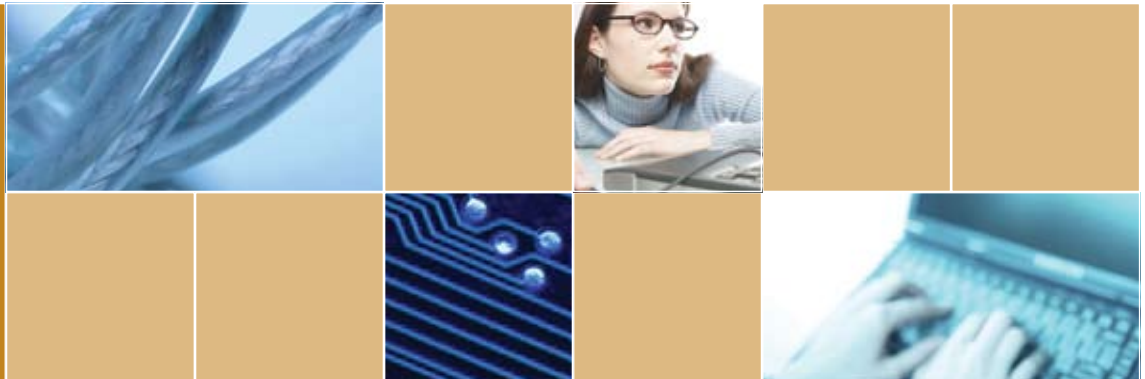
The cost advantage of leasing vs owning is one of the reasons our Managed Services Practise are growing so quickly. Costs such as cost of finance, depreciation, maintenance, hosting, and software are unnecessary,



Network Architecture



Call on the expertise and flexibility of QiComm's Managed Services to meet your organisations needs.



QiComms simple model combines all costs into a single monthly rental payment.

HUBBING / SWITCH PARTITION SERVICES

QiComm offers switch partitioning and port allocation service. Acquiring your own switch capacity puts you in the driving seat of your network, allowing complete control over your preferred suppliers.

We aim to provide customers with total autonomy over their business with minimum intervention. Online access to all switching, accounts, tariff and management information is available and this provides a very secure option.

Where previously companies tended to purchase and operate their infrastructure in house, these days leasing a switch partition is cost effective and more immediate.

Leasing either dedicated access or partial access, or leasing QiComm's managed ports helps provide an instant solution, and overcomes the difficulty of estimating your capacity requirements 12 or 18 months into the future.

The QiComm Voice Network is Broadband Voice capable to it's core. This enables service providers to operate as carriers without the overhead of managing and maintaining a switching facility.

QiComms Network Infrastructure is based on 3rd generation switching technology from leading firms like

Nortel, Thomson Cirpack and Veraz.

The QiComm switch sites are fully equipped with national and international signaling capabilities.

Security and safety are serious issues. We realize the importance of the traffic we are carrying for our customers and on behalf of our partners. We are well prepared in the event of an emergency situation.

Your Virtual Network Services may include a mixture of the following :

- ➔ SS7 Interconnect
- ➔ Real Time Access
- ➔ Multiple Rate Sheets
- ➔ Online Daily CDR's
- ➔ Online Partition Balance
- ➔ Prepaid Calling Cards
- ➔ VoBB access to all services
- ➔ Integrated Billing
- ➔ Online Registration of CLI
- ➔ Internet Based Management
- ➔ System Maintenance & Support
- ➔ Resell Non Geographic Numbers
- ➔ TFS Toll Free Numbers

CALLING CARDS & SWITCHLESS RESELLERS

QiComm has many years of experience in not just providing installing and commissioning our best of breed Calling Card Platforms, but also being able to offer the Reseller, Operator or Service Provider a comprehensive range of managed or support services tailored to exacting requirements and budget.

QiComm now offers Switchless Re-Sellers the ability to manage their post paid customers directly, giving full control of CLI management and CDR collection to the re-sellers, via secure Web based provisioning tools.

Calling card and pre-paid re-sellers can either have their equipment hosted, or take advantage of leasing partitioned ports on the QiComm platforms. Full control remains with the re-sellers to manage their business; creation and management agents; service definition; customer CLI management; card pins, batches and values and CDR extraction.

Managed Services

THE QICOMM ADVANTAGE

QiComm has considerable experience delivering managed services to large clients with complex requirements.

Our solutions enable clients to lease QiComms infrastructure located in our telehouse rather than buying and operating their own hardware.



HOSTING, TELEHOUSE AND CO-LOCATION

QiComm's Carrier Independent Gateway Switching centre provides the physical environment and state of the art equipment necessary for the successful operation of any international telecommunications network.

Full confidence can be placed in our people and facilities. Our primary telehouse is a 20,000 sq m facility in Central London, with additional facilities in Sri Lanka. This is managed around the clock by our NOC engineering team. We proactively monitor performance and this helps us deliver robust uptime, supported by Service Level Agreements.

Our world class facilities combine tandem and international gateway switches with all the same features and capabilities as switches operated by the largest international carriers.

Our Gateway switch sites allow you to establish a point of presence in can host and fully manage customer equipment in our purpose built Telehouse, in Central London and Colombo, Sri Lanka.

Clients Infrastructure placed in a QiComm Telehouse, is maintained and supported 24/7, so our clients can focus on satisfying customers and their core business and use QiComm for our strengths.

QICOMM SUPPORT

24 x 7 x 365 Maintenance Support

QiComm can tailor the maintenance support to your exact requirements.

24 x 7 x 365 On Site Callout Engineers

If you need an engineer onsite to resolve an issue, we can include On Site Support to your plan to achieve this. Subject to your requirements we can respond quickly and have onsite within 4 hours, out of hours or next business day, whatever is needed. QiComm will tailor the your support plan to your exact requirements.

Telephone Support

Meant for customers with less rigorous support needs, we can limit support on request to normal working hours or we can include telephone support around the clock. Where possible this includes remote issue analysis using remote terminal access.

Hot Swap Support

This is where QiComm keeps spares of essential components in our stores and can swap these out within your required Service Level Agreement.

Please give us a call on any of the numbers below for a no obligation chat about what QiComm can do for your business.

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